



Document Verification

In today's digital world, identity matters. Digital fraud presents a real and pervasive risk when onboarding customers and processing financial transactions. Yet, trying to mitigate the risk using complex, manual day zero customer identification methods is costly and time consuming, leading to human bias and inaccurate verification and fraud results. And, lengthy processes that require applicants to complete identity verification steps offline or wait for decisions creates customer friction and diminishes potential revenue.

Socure solves these challenges with an accurate, accelerated approach for your document verification.

Product Overview

Socure Document Verification fully automates identity verification, providing organizations with accelerated, accurate customer onboarding that mitigates the risk of fraud and maximizes a company's revenue opportunity.

Document Verification allows users to quickly confirm the authenticity of a wide range of government-issued identifications from around the world. Applying advanced analytics combined with multiple strategies for an organization's risk appetite, Socure Document Verification rapidly returns a recommendation to provide the best fraud capture in the industry.

Document Verification is part of our fully integrated Socure suite of compliance and fraud solutions, providing organizations with completely unified and automated management across the end-to-end customer onboarding process.



How It Works



Share documents easily

Customers can easily and safely share a government-issued ID and a selfie from their browser or mobile device.



Verify accurately

Our solution uniquely applies advanced analytics to validate the authenticity of the document and personally identifiable information (PII), and accurately determines if a person is who they say they are.



Onboard quickly

Customer onboarding and financial transactions are completed faster, without the risk of fraud, making it easier for you to sell more.

Key Features

Document authentication

The solution performs dozens of tests to authenticate documents, including:

- Tests for biometric tampering and digital reproduction.
- Screen detection and pattern analysis.
- Integrity checks for the issue and expiry dates and DOB.
- Data extraction and correlation from the document, barcode, and MRZ.

Facial recognition

When you enable this feature, users submit a self-portrait along with their IDs. The image is then analyzed, checked for liveliness, and compared to the submitted documents.

Data Correlation

Our powerful data analysis compares user-provided details with information extracted from the document barcode and determines correlations between an array of data, such as name, DOB, document ID, address, and other PII.

Mobile SDK

Image capture is simple with our Mobile SDK, which works with any Android and iOS devices and integrates with your existing mobile platform. The Mobile SDK adds multiple liveliness tests, self-portrait security checks, and helpful guidance to ensure that captured images have the correct lighting and focus for on-device data extraction.

Web SDK

Our Web SDK provides users with a seamless document verification experience directly from their browser, which is easily accessible from a browser on any mobile device, without requiring an app installation. The Web SDK is customizable with over 60 options to add your corporate logo and colors to maintain your brand experience, and it supports SMS- and QR code-based handoff from the desktop to mobile devices.

Risk Thresholds

The solution provides off-the-shelf risk-based strategy models to apply with your Document Verification service. Each model incorporates unique thresholds and is optimized for industries willing to accept different levels of risk, lenient or strict, which customers can select based on their risk tolerance.



Use Cases

Know Your Customer (KYC) and Customer Identification Program (CIP) Compliance

Document Verification provides an automated solution for scenarios when the information required for CIP and KYC transactions cannot be validated. Applying our data correlation engine and Socure's own databases and sources, the user-provided information is thoroughly analyzed and compared against multiple sources, providing additional security when verifying identities online.

Step Up Risk Mitigation for Fraud and KYC

When a customer's fraud risk score is in an indeterminate range or doesn't have a match that is required before processing a financial transaction, Socure Document Verification provides the additional identity validation necessary to safely mitigate the risk of fraud and accurately recommend if the identity should be accepted or rejected.

Mobile Verification

Document Verification makes it easy for your organization to send an SMS on mobile devices to your onboarding customer. From there, the customer scans their documents and the details are automatically sent back along with the verification results: accept, reject, review, or resubmit.

Web Verification

Web verification allows your users to manage consumer requests for access to certain services that require identity verification, such as an account password reset or money transfers. Your user can send an authentication request to the customer's mobile number, and, in turn, the customer can submit their ID information and a self-portrait. While the customer is processing the request, the solution's web verification makes it easy for your customer service agents to track the verification progress in real-time.

Experience the Advantages

Document Verification provides a high-quality experience for both your users and your consumers. It's lightweight and simple for your customers to navigate from a device of their choice—browser, laptop, or mobile device. Plus, the solution can readily incorporate your visual presence, so your branding is maintained throughout your consumers' document verification process.

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Contact sales@socure.com to learn more about how Socure can transform your business.